

Appeal Procedures against “Notice to Quit” Issued and Restrictions on Households in Breach of Tenancy

1. For any cases with substantiated serious breach of the Tenancy Agreement (TA) or policies of the Hong Kong Housing Society (HKHS), the HKHS will issue a “Notice to Quit” (NTQ) to the concerned tenant to terminate tenancy and require the tenant to vacate the flat without further notice in the following circumstances including but not limited to:
 - 1.1 Failure to comply with the terms of TA, e.g. Non-occupation, subletting, engaging in illegal activities, flats used for non-domestic purposes, rent arrears, disturbance of neighbors, etc.;
 - 1.2 Household who makes false declarations or provides false information to fulfill the eligibility to relevant tenancy matter applications.
2. With a view to safeguarding the rational use of Public Rental Housing, starting from 1 December 2023, for NTQ issued due to breaching any terms of the TA and making false statement during declaration, the ex-tenant and all household members aged 18 or above who listed on the TA at the time of TA termination is / are ineligible for making a fresh public rental housing application from the following day after the date of tenancy termination for a period of 5 years.
3. The above restriction is revised from 1 November 2025. For NTQ issued due to making false statement during declaration, the ex-tenant and/or household members who have made false statement during declaration is / are ineligible for making a fresh public rental housing application from the following day after the date of tenancy agreement termination for a period of 5 years. Any person who has been confirmed to make false statements or withhold any information shall commit a criminal offence and may be liable to prosecution.
4. An appeal can be lodged to the Appeal Panel by the tenant if he / she disagrees with the decision of the HKHS to recover the flat. If the tenant is unable to lodge the appeal personally because of ill-health, absence from Hong Kong, etc., the Chairman of Appeal Panel may consider permitting a household member listed on the TA to lodge an appeal on behalf of the tenant provided that all the supporting documents are submitted.
5. The Appeal Panel comprises members from the management of the HKHS’s different divisions / sections and is responsible for determining the appeals lodged by tenants of rental estates who disagreed with the decision of the HKHS to terminate the tenancy through NTQ. The Appeal Panel will make an independent and final decision on each case.
6. For the avoidance of any doubt, these appeal procedures are not applied to the following situations:
 - 6.1 Tenants who have received a NTQ together with an offer of a new TA in connection with the standardization of tenancy terms and implementation of HKHS’s various prevailing housing policies, including its Well-off Tenants Policy.



(Non-applicable reason: HKHS issues a NTQ and a new tenancy offer to the tenants simultaneously.)

- 6.2 Tenants who have received a NTQ issued by the HKHS due to their refusal to return the flat in a prescribed period after acquiring other subsidised housing or purchase of a private domestic property.

(Non-applicable reason: tenants have acquired other housing arrangement and thus they do not have a need to reside in public housing.)

The Appeal Panel will not accept appeals from tenants who have received the NTQ under the aforementioned circumstances.

7. Procedure for appealing to the Appeal Panel

- 7.1 Tenant can lodge an appeal to the HKHS's Appeal Panel within **15 calendar days after the date on which the NTQ has been issued**.
- 7.2 The appeal must be lodged in writing stating the grounds of the appeal and endorsed by the tenant. Tenant can submit the appeal letter to the **Secretary of the Appeal Panel, Property Management Division, The Hong Kong Housing Society on 8/F 1063 King's Road, Quarry Bay, Hong Kong** in person or by post (Hong Kong postmark date will be deemed to be the submission date).
- 7.3 If the tenant submits the appeal letter by post, please pay sufficient postage and specify the return address to ensure the appeal letter is delivered to the Appeal Panel. For insufficient postage, Hongkong Post will handle the postage according to its procedures.
- 7.4 Late submission or without stating the reason for the appeal is not accepted.

8. Handling of an Appeal

- 8.1 The Appeal Panel will convene a meeting upon accepting the appeal according to the information and the reason for appeal provided by the appellant for decision.
- 8.2 The appellant can write to the Secretary of the Appeal Panel to withdraw the appeal before the Appeal Panel informs the appellant of the appeal result.

9. Decision of the Appeal Panel

9.1 Decision of the Appeal

1	<u>Confirm</u> the flat recovery decision	The HKHS will proceed with flat recovery action and the ex-tenant and the occupier (if any) are required to return the flat to the HKHS.
2	<u>Withdraw</u> the flat recovery decision	The HKHS will enter into a new tenancy agreement with the ex-tenant in such form and containing such terms according to HKHS' prevailing practice and policy applicable to the flat (New TA), and the tenant is not required to return the flat to the HKHS.
3	<u>Suspend</u> the flat recovery decision	a) The HKHS will suspend taking recovery action for a specified period (suspension period) for the ex-tenant to return the flat. The ex-tenant and the occupier (if



		<p>any) are required to return the flat to the HKHS upon the expiration of the suspension period; or</p> <p>b) The Appeal Panel will impose conditions on the ex-tenant's occupation of the flat for the suspension period (specified conditions). If HKHS considers that the ex-tenant has complied with the specified conditions during the suspension period, the HKHS will offer a New TA with the ex-tenant. If HKHS considers that the ex-tenant has not complied with the specified conditions during the suspension period, the HKHS will not offer a New TA with the ex-tenant and the ex-tenant and the occupier (if any) are required to return the flat to the HKHS upon the expiration of the suspension period.</p>
--	--	---

- 9.2 The decision of the Appeal Panel shall be final. The Secretary of the Appeal Panel will inform the appellant of the appeal result in writing.

Enquiries

The above information is for reference only. For details, please contact the Estate Office so that we can render assistance.

Last Review Date: 11/2025