



Visual Fire Alarm System Inside Flat for Hearing-impaired Residents

1. From 1 July 2020, hearing-impaired persons (HIP) may apply to Hong Kong Housing Society (HKHS) for the free installation of visual fire alarm (VFA) system inside the flat for alerting them to escape in case of fire.
2. Exposed surface conduit is required to connect the VFA device(s) inside flat to the communal fire alarm bell at corridor.
3. The location and the number of VFA device(s) to be installed depend on the layout of the flat and the site condition to ensure compliance with relevant Fire Services Regulations.
4. The VFA device(s) will flash simultaneously with the communal fire alarm bell when a fire alarm is triggered (including false alarm). The flashing may continue until the system is reset or the alarm bell is muted.
5. The VFA system will be tested and inspected during the regular fire services inspection (twice a year) and routine repair and maintenance. Tenant has to allow HKHS's appointed Fire Services contractor and related workers to enter flat to carry out regular fire services inspections, repair and maintenance works as required.
6. If the VFA system is found to be damaged or out of order (except for fair wear and tear), Tenant has to inform the Estate Office immediately to arrange repair and Tenant has to reimburse the repair cost incurred.
7. Tenant has to reimburse the installation and reinstatement costs of the VFA system to HKHS if Tenant requests to remove the VFA system inside flat within 12 months after installation without justification reasons.

8. Eligibility Criteria

The household who apply for free installation of VFA system inside flat should fulfill the following criteria:

- (i) The HIP is a tenant or a listed household member on the tenancy;
 - (ii) The HIP is living in flat permanently; and
 - (iii) The HIP provides relevant disability document or proof.
9. Tenant and household members have to complete an application form to the concerned Estate Office for processing.

Enquiries

The above information is for reference only. For details, please contact the Estate Office so that we can render assistance.