

How to make rent payment for rental flats

Residents can pay rent at the Estate Office in their residing estate during office hours, they may also make payments through the following options:

1. Bank Autopay

- Obtain an “Autopay - Direct Debit Authorization Form” from Estate Office and return it to the bank after completion. The autopay account holder can be the tenant or his / her family member / relative.

2. Faster Payment System

- Use the mobile apps of Faster Payment System (FPS) participating banks and stored value facilities (SVF) operators to scan the FPS QR code on the demand note to make payment. Please refer to the bank or [Hong Kong Interbank Clearing Limited](#) website for details.

3. PPS

- PPS users can pay rent through a touch tone phone by calling 18031 (Merchant Code: 6080), by Internet (www.ppskh.com) or Smartphone App “PPS on Mobile.
- For enquiry, please call PPS hotline 2311 9876.
- It takes 3 working days to process rent payment made through PPS, please complete the transaction at least 3 working days before the end of the calendar month. The minimum payment amount of each transaction is \$400.

4. Online Bill Payment

- Payment through online banking services or mobile banking app of [EPS Member Banks](#). For details, please check with the banks.

5. Payment at Convenience Stores or Selected Merchant

- Present the demand note or a Quick Response (QR) Code provided by the ‘HS Estate Information’ mobile app at 7-Eleven Convenience Stores, Circle K Convenience Stores, U select or VanGO Convenience Stores and pay by cash. The maximum amount per transaction is \$5,000.
- To ensure that the rent is fully settled within the current month, tenants should complete the transaction at least 3 working days before the end of each calendar month. Tenants are advised to check carefully and ensure the details printed on the receipt are correct, and should retain the receipt and, if necessary, make photocopy for record purpose.

6. AlipayHK

- After registration of the bill via “AlipayHK” Mobile App, tenants will receive bill reminders every month to settle the rent.
- If the auto debit service is activated, bill amount will be settled on the first day of each month.
- For enquiry regarding registration and using AlipayHK, please call AlipayHK hotline 2245 3201.

7. Mailing Cheque

- Mail a crossed cheque with the demand note to Estate Office. Cheques must be made payable to “Hong Kong Housing Society”. Please mark address and contact number at the back of the cheque.

Enquiries

The above information is for reference only. If there is query, please contact Housing Society’s Estate Office for assistance.

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