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Press Release

<u>HKHS Achieves Multiple Wins in Quality Property and Facility</u> <u>Management for Creating People-Centric Communities of Well-being and</u> <u>Harmonious Living</u>

The Hong Kong Housing Society (HKHS) has recently been crowned multiple awards at the "Quality Property and Facility Management Award 2024" for its outstanding performance in property and facility management. Cho Yiu Chuen, a rental estate, and The Tanner Hill, a non-subsidised quality elderly housing project, received the Grand Award in the categories of "Public Rental Housing" and "Community Housing" respectively. The Tanner Hill also won the inaugural "Theme Award" by achieving the highest score in "Establishing a Wellness Harmony Community".

HKHS Chief Executive Officer James Chan said, "The Housing Society has been serving more than 110,000 residents across the properties we manage with a firm commitment to quality and a customer-centric approach. We are very honoured to receive two Grand Awards of property management for The Tanner Hill and Cho Yiu Chuen, underscoring the industry's recognition to the Housing Society's quality property management services. This also highlights HKHS's dedication to addressing the well-being and needs of the residents, be they living in public housing or nonsubsidised elderly housing. We enhance their well-being and sense of belonging through our caring services. The Housing Society will persistently strive for higher quality and efficiency of our housing management services by using smart technology, in the pursuit of creating a sustainable living environment and fostering inclusive communities."

The Tanner Hill, winning project of the "Theme Award", was completed in 2015. It is Hong Kong's first non-subsidised quality housing project for senior citizens of better affordability. The project provides age-friendly residential units, and also services and facilities to take care of the residents' physical and mental health, including advanced home care support systems for safety and health monitoring, housekeeping and handyman services, an indoor heated swimming pool, social worker support, as well as healthcare and skilled care services. HKHS also collaborates with different organisations to provide an array of engaging activities for The Tanner Hill's residents to enjoy active ageing.

Completed in the 1970s, Cho Yiu Chuen is Hong Kong's first public housing estate built with a swimming pool and comprises an independent living housing block, "Chung Ning Sheh", designed for the older persons. Cho Yiu Chuen stunned the industry in the early years by winning an architecture award for its aesthetically-pleasing environmental design. In 2022, HKHS piloted a two-year programme "Mind-friendly

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Estate Model at Cho Yiu Chuen". By orchestrating diverse community resources, the project helps the residents to reduce stress and enhance their well-being through art. In addition, HKHS's multi-disciplinary CES (Caring, Engaging and Smart) Team offers support to needy residents, engaging them in estate-based group activities and strengthening the neighbourhood bonding.

Jointly organised by the Hong Kong Institute of Surveyors - Property & Facilities Management Division and the Hong Kong Association of Property Management Companies, the biennial "Quality Property and Facilities Management Award" aims to recognise outstanding property management that enhances residents' experience and well-being. The award's judging panel was formed by industry leaders and site visits were conducted before the final judging.

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Photos:





The Housing Society's rental estate, Cho Yiu Chuen, and the non-subsidised quality elderly housing project, The Tanner Hill, receive the Grand Awards at the "Quality Property and Facility Management Award 2024".



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Located in North Point, The Tanner Hill, also the winner of the "Theme Award", is Hong Kong's first non-subsidised quality housing project for senior citizens. It is designed for the residents to age in place and enjoy active ageing, redefining what quality retirement life is.



Cho Yiu Chuen is Hong Kong's first public housing estate built with a swimming pool. The Housing Society launched a Mind-friendly Project for the tenants and artists to collaborate in creating murals at the estate to enhance residents' sense of belonging.